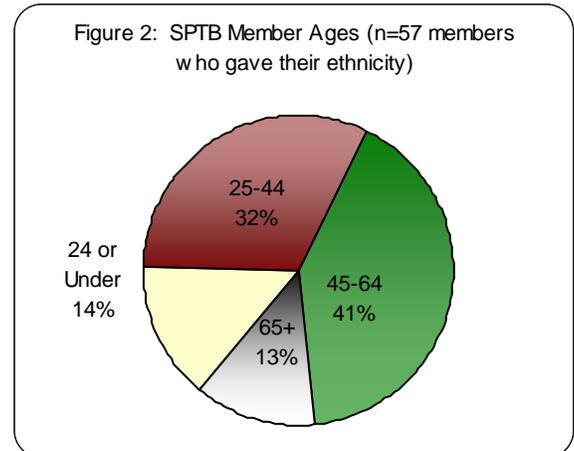
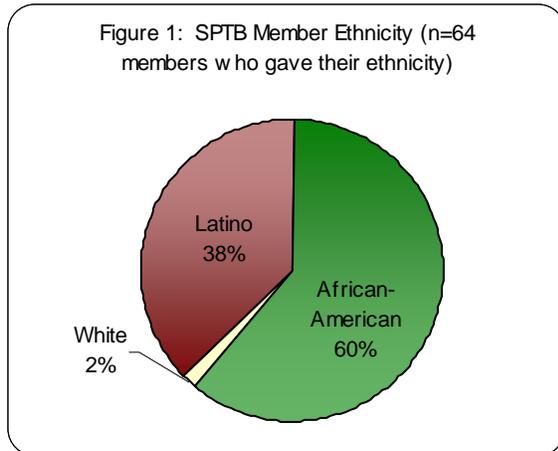


## Diverse SPTB Members

- ◆ Members of SPTB are diverse in language. In 2009, 57% of SPTB members spoke English only, 15% spoke both English and Spanish, and 29% spoke Spanish only.
- ◆ Members of SPTB are also diverse in ethnicity and age, as shown in Figures 1 & 2



## Exchanges

- ◆ Since Time Banking started in 2006, members have exchanged 1,962 services for a total of 6,184 hours of volunteer work (data through Oct 2010).
- ◆ In the past year, between July 2009 and June 2010, members have exchanged 542 services, earning 1,547 time dollars.
- ◆ Members earn and spend Time Dollars in a variety of ways, such as:
  - ◆ Going to see neighbors who are sick
  - ◆ Home help, such as electrical, carpentry and small repairs
  - ◆ Child care and pet care
  - ◆ Helping people at meetings; translating documents into English or Spanish
  - ◆ Set up and clean-up for events
  - ◆ Computer help and website design
- ◆ Since 2007, SPTB members have helped out at yearly community events: Martin Luther King Day of Service, Earth Day, National Night Out, and Walk to School Day.

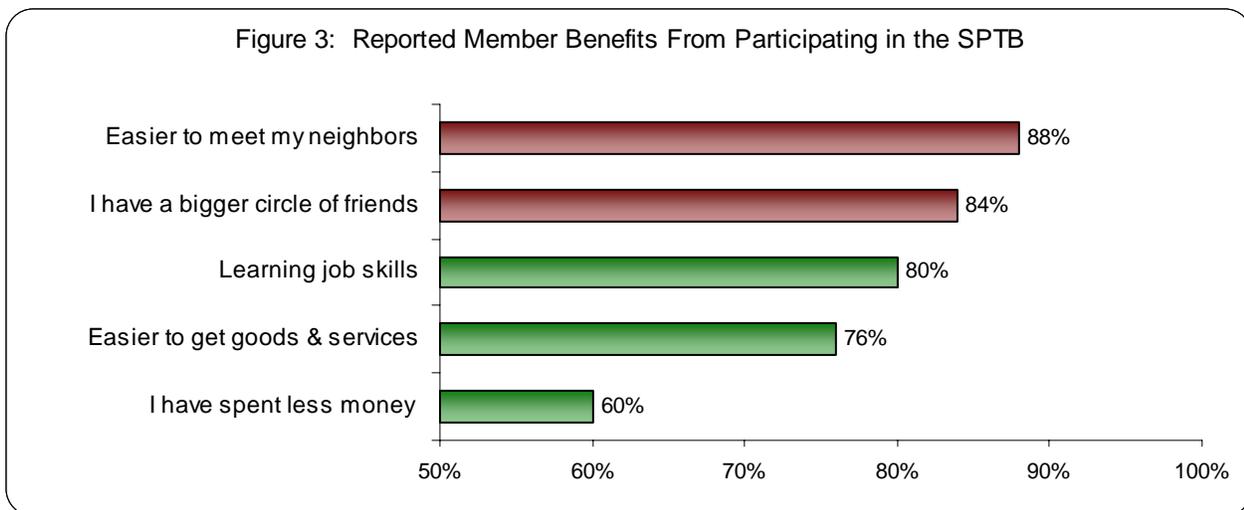


*Special events, like National Night Out, are a great way to bring together diverse groups of SPTB members*

Organizations that get help from SPTB members include: Sobrante Park Elementary, Madison, and Lionel Wilson Preparatory schools, the SP Home Improvement Association, the SP Resident Action Council (RAC), Community Reformed Church and SP It's On Y.O.U. (Youth with One Understanding). These groups earn time dollars by sharing staff time or resources (such as meeting space or equipment).

## Additional Findings

- ◆ The surveys found that members were happy with their role in SPTB. 88% agreed that their hopes for being in the SPTB were being met. Nearly all respondents (96%) agreed that “all races are made to feel welcome” in the SPTB.
- ◆ The main benefits that members described from their work in the SPTB were enhanced relationships with neighbors (in red) and economic gains (in green) as shown in Figure 3.
- ◆ Members’ economic gains include skills that they can use in current and future jobs, such as meeting facilitation and event planning. Through spending time dollars, residents save money that they would have had to spend on goods and services (such as haircuts or childcare).



Another benefit of starting up the SPTB was the chance to detect challenges and ways to triumph over them, which strengthens the SPTB now and in the future. Below are challenges and “lessons learned” that SPTB staff have made to improve and strengthen their time bank, and to pass on to other communities.

### *Challenge*

- ◆ Bridging across diverse cultures, languages and families.

### *Strategies*

- ◆ Have Spanish and English interpreters at SPTB meetings and events.
- ◆ Translate all documents into Spanish and English.
- ◆ Create ways for English-speaking and Spanish-speaking people to get to know each other and have fun outside of SPTB. The 2008 summer swimming lessons were a great way to do this, as were special events like National Night Out

**Notes on the information in this report.** We got this information through surveys, interviews with staff and review of program records. Overall, we feel that the information is accurate. However, we did find a few limits that may affect accuracy. Just 44 of 163 active members filled out surveys. The views of these 44 people may be different from the other members who did not fill out surveys. We were not able to compare survey responses over time. We may have missed some exchanges that took place between members if they did not report them to the SPTB.