

## COVID-19 Alameda County Rapid Response Resources

*From the desk of the AC Care Connect Consumer & Family Fellowship Peer-to-Peer Advisors*

*Updated Weekly & Posted on the [ACPHD site here](#) under Social Benefits*

*4/19/2020 Edition*

Contact: [CAPPCG@acgov.org](mailto:CAPPCG@acgov.org)

| # | ENTITY            | CHANGE   | ORDERED/<br>EFFECTIVE  | LINK FOR MORE INFORMATION  |
|---|-------------------|--|--|--|
| 1 | County of Alameda |  |  |  |
| 2 | Public Health     | <p><b>COVID-19 INFORMATION</b></p> <ul style="list-style-type: none"> <li>○ Shelter in place order extended until 5/3/20</li> <li>○ Testing, Isolation and Quarantine information</li> <li>○ Community Resources</li> <li>○ Situation update</li> </ul>  |  | <a href="http://www.acphd.org/">http://www.acphd.org/</a>  |
| 3 | CalFresh          | <ul style="list-style-type: none"> <li>○ COVID-19 Emergency Allotment (EA) for CalFresh households</li> <li>○ Amount of EA will vary by household and possibly by month to bring the total household benefit amount to the maximum benefit amount allowed under program regulations</li> <li>○ Households already receiving the maximum benefit amount will <b>NOT</b> be eligible for the EA</li> <li>○ Two EA scheduled for April 11, 2020, for eligible households that received CalFresh in March and May 10, 2020, for eligible households that received CalFresh in April</li> <li>○ EA will be automatically loaded to EBT accounts if eligible</li> <li>○ New applicants encouraged to submit their application as soon as possible to qualify for May 10, 2020, EA</li> <br/> <li>○ Semi-Annual (SAR 7) or Annual Recertification/Redetermination due in March, April, or May 2020 will NOT be required at this time</li> </ul> | <p>Ordered: 3/18/20</p> <p>Effective: 4/11/20;<br/>5/10/20</p> | <p><a href="https://www.cwda.org/sites/main/files/file-attachments/calfreshemergencyallotment_wclp_cafb_cfpa_cwda_finalfactsheet_4.2.2020.pdf?1585940202">https://www.cwda.org/sites/main/files/file-attachments/calfreshemergencyallotment_wclp_cafb_cfpa_cwda_finalfactsheet_4.2.2020.pdf?1585940202</a></p><br><p><a href="https://www.alamedasocialservices.org/public/docs/Attention_All_Alameda_County.pdf">https://www.alamedasocialservices.org/public/docs/Attention_All_Alameda_County.pdf</a></p> |

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|   |                         |   |                              |   |
|---|-------------------------|---|------------------------------|---|
|   | <p>CalFresh (Cont.)</p> | <ul style="list-style-type: none"> <li>○ Interviews for these months will NOT be required</li> <li>○ Benefits will continue uninterrupted</li> <li>○ Changes in income can increase benefits</li> <li>○ Contact Alameda County Social Services Agency to report changes             <ul style="list-style-type: none"> <li>● BY PHONE: Monday – Friday<br/>1-888-999-4772 or 510-263-2420 7:30am – 5:00pm</li> <li>● BY MAIL: P.O. BOX 12941<br/>OAKLAND, CA. 94604</li> <li>● BY FAX: 510-670-5095</li> <li>● ONLINE:<br/><a href="https://public.alamedasocialservices.org/CARS">https://public.alamedasocialservices.org/CARS</a> OR<br/><a href="http://www.getcalfresh.org/docs">http://www.getcalfresh.org/docs</a></li> </ul> </li> <li>○ MyBenefits CalWIN experiencing extremely high volume of users. Off peak hours are typically before 11am and after 3pm</li> <li>○ Social Services Agency office lobbies closed until further notice</li> <li>○ Eligibility redeterminations waived for 90 days</li> <li>○ New applicants encouraged to apply online <a href="http://www.BenefitsCalWIN.org">www.BenefitsCalWIN.org</a> or <a href="http://www.GetCalFresh.org">www.GetCalFresh.org</a> or by phone 510-263-2420 or 1-88-999-4772</li> </ul> | <p>3/19/20</p> <p>3/4/20</p> | <p><a href="https://www.mybenefitscalwin.org/web/consortium/help?parentCategory=announcement">https://www.mybenefitscalwin.org/web/consortium/help?parentCategory=announcement</a></p> <p><a href="#">Alameda County Social Services Agency Lobby Closures 3.19.20</a><br/><a href="https://www.gov.ca.gov/wp-content/uploads/2020/03/3.17.20-N-29-20-EO.pdf">https://www.gov.ca.gov/wp-content/uploads/2020/03/3.17.20-N-29-20-EO.pdf</a></p> <p><a href="https://www.alamedasocialservices.org/public/docs/COVID_19_Final_3_13_2020.pdf">https://www.alamedasocialservices.org/public/docs/COVID_19_Final_3_13_2020.pdf</a></p> |
| 4 | <p>CalWORKs</p>         | <ul style="list-style-type: none"> <li>○ Semi-Annual (SAR 7) or Annual Recertification/Redetermination due in March, April, or May 2020 will NOT be required at this time</li> <li>○ Interviews for these months will NOT be required</li> </ul>  |                              | <p><a href="https://www.alamedasocialservices.org/public/docs/Attention_All_Alameda_County.pdf">https://www.alamedasocialservices.org/public/docs/Attention_All_Alameda_County.pdf</a></p>  |

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|   |                                |   |                              |   |
|---|--------------------------------|---|------------------------------|---|
|   | <p>CalWORKs (Cont.)</p>        | <ul style="list-style-type: none"> <li>○ Benefits will continue uninterrupted</li> <li>○ Changes in income can increase benefits</li> <li>○ Contact Alameda County Social Services Agency to report changes <ul style="list-style-type: none"> <li>● BY PHONE: Monday – Friday<br/>1-888-999-4772 or 510-263-2420 7:30am – 5:00pm</li> <li>● BY MAIL: P.O. BOX 12941<br/>OAKLAND, CA. 94604</li> <li>● BY FAX: 510-670-5095</li> <li>● ONLINE:<br/><a href="https://public.alamedasocialservices.org/CARS">https://public.alamedasocialservices.org/CARS</a></li> </ul> </li> <li>○ MyBenefits CalWIN experiencing extremely high volume of users. Off peak hours are typically before 11am and after 3pm</li> <li>○ Social Services Agency office lobbies closed until further notice</li> <li>○ Eligibility redeterminations waived for 90 days</li> <li>○ Through 6/17/2020 any month or partial month benefits received shall not count towards 48-month time limit</li> <li>○ New applicants encouraged to apply online <a href="http://www.BenefitsCalWIN.org">www.BenefitsCalWIN.org</a> or</li> <li>○ by phone 510-263-2420 or 1-88-999-4772</li> </ul> | <p>3/19/20</p> <p>3/4/20</p> | <p><a href="https://www.mybenefitscalwin.org/web/consortium/help?parentCategory=announcement">https://www.mybenefitscalwin.org/web/consortium/help?parentCategory=announcement</a></p> <p><a href="#">Alameda County Social Services Agency Lobby Closures 3.19.20</a><br/><a href="https://www.gov.ca.gov/wp-content/uploads/2020/03/3.17.20-N-29-20-EO.pdf">https://www.gov.ca.gov/wp-content/uploads/2020/03/3.17.20-N-29-20-EO.pdf</a></p> <p><a href="https://www.alamedasocialservices.org/public/docs/COVID_19_Final_3_13_2020.pdf">https://www.alamedasocialservices.org/public/docs/COVID_19_Final_3_13_2020.pdf</a></p> |
| 5 | <p>General Assistance (GA)</p> | <ul style="list-style-type: none"> <li>○ Semi-Annual (SAR 7) or Annual Recertification/Redetermination due in March, April, or May 2020 will NOT be required at this time</li> <li>○ Interviews for these months will NOT be required</li> <li>○ Benefits will continue uninterrupted</li> </ul>  |                              | <p><a href="https://www.alamedasocialservices.org/public/docs/Attention_All_Alameda_County.pdf">https://www.alamedasocialservices.org/public/docs/Attention_All_Alameda_County.pdf</a></p>  |

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|          |  |  |                              |   |
|----------|--|--|------------------------------|---|
|          | <p>General Assistance – GA (Cont.)</p> | <ul style="list-style-type: none"> <li>○ Changes in income can increase benefits</li> <li>○ Contact Alameda County Social Services Agency to report changes             <ul style="list-style-type: none"> <li>● BY PHONE: Monday – Friday<br/>1-888-999-4772 or 510-263-2420 7:30am – 5:00pm</li> <li>● BY MAIL: P.O. BOX 12941<br/>OAKLAND, CA. 94604</li> <li>● BY FAX: 510-670-5095</li> <li>● ONLINE:<br/><a href="https://public.alamedasocialservices.org/CARS">https://public.alamedasocialservices.org/CARS</a></li> </ul> </li> <li>○ Social Services Agency office lobbies closed until further notice</li> </ul> | <p>3/19/20</p>               | <p><a href="#">Alameda County Social Services Agency Lobby Closures 3.19.20</a></p>   |
| <p>6</p> | <p>In-Home-Support-Services</p>        | <ul style="list-style-type: none"> <li>○ IHSS Orientation available online</li> <li>○ Offices only answering questions at the door</li> <li>○ Eligibility re-determinations waived for 90 days</li> </ul>  | <p>3/4/20</p>                | <p><a href="https://www.gov.ca.gov/wp-content/uploads/2020/03/3.17.20-N-29-20-EO.pdf">https://www.gov.ca.gov/wp-content/uploads/2020/03/3.17.20-N-29-20-EO.pdf</a></p> <p><a href="https://www.alamedasocialservices.org/public/services/elders_and_disabled_adults/in_home_supportive_services.cfm">https://www.alamedasocialservices.org/public/services/elders_and_disabled_adults/in_home_supportive_services.cfm</a></p>   |
| <p>7</p> | <p>Medi-Cal</p>                        | <ul style="list-style-type: none"> <li>○ For Annual Recertification/ Redetermination due in March – June 2020, please submit as it will be processed at a later date</li> <li>○ MyBenefits CalWIN experiencing extremely high volume of users. Off peak hours are typically before 11am and after 3pm</li> <li>○ Social Services Agency office lobbies closed until further notice</li> <li>○ Eligibility re-determinations waived for 90 days</li> </ul>  | <p>3/19/20</p> <p>3/4/20</p> | <p><a href="https://www.alamedasocialservices.org/public/docs/Attention_All_Alameda_County.pdf">https://www.alamedasocialservices.org/public/docs/Attention_All_Alameda_County.pdf</a></p> <p><a href="https://www.mybenefitscalwin.org/web/consortium/help?parentCategory=announcement">https://www.mybenefitscalwin.org/web/consortium/help?parentCategory=announcement</a></p> <p><a href="#">Alameda County Social Services Agency Lobby Closures 3.19.20</a></p> |

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|   |                        |   |  |   |
|---|------------------------|---|--|---|
|   |                        | <ul style="list-style-type: none"> <li>New applicants encouraged to apply online <a href="http://www.BenefitsCalWIN.org">www.BenefitsCalWIN.org</a> or by phone 510-263-2420 or 1-88-999-4772</li> </ul>  |  | <p><a href="https://www.gov.ca.gov/wp-content/uploads/2020/03/3.17.20-N-29-20-EO.pdf">https://www.gov.ca.gov/wp-content/uploads/2020/03/3.17.20-N-29-20-EO.pdf</a></p> <p><a href="https://www.alamedasocialservices.org/public/docs/COVID_19_Final_3_13_2020.pdf">https://www.alamedasocialservices.org/public/docs/COVID_19_Final_3_13_2020.pdf</a></p>   |
| 8 | Santa Rita County Jail | <ul style="list-style-type: none"> <li>All in-person visiting suspended including all contact, non-contact visits and use of video visiting kiosks in the lobby through April 7, 2020 due to COVID-19</li> </ul>  | 3/4/20   | <p><a href="https://www.alamedacountysheriff.org/dc_srj_visiting.php">https://www.alamedacountysheriff.org/dc_srj_visiting.php</a></p>  |
| 9 | Superior Court         | <ul style="list-style-type: none"> <li>Resumption of Court's fax filing service for certain emergency-related Civil, Family, and Probate documents</li> <li>Expansion of documents that can be files at the Court's drop box locations</li> <li>Drop box added for Probate documents at the Berkeley Courthouse</li> <li>Order deems April 6 through May 1, 2020, to be holidays for most purposes</li> <li>During COVID-19 crisis, all appearances in civil actions and misdemeanor appeals must be by telephone or video technology, and (b) all pleadings (except for initial service of process) and all court notices be served electronically</li> <li>All jury trials will be continued, and jurors will not be called</li> <li>Any prospective jurors who received a summons with a date from April 6, 2020, through May 1, 2020, are not required to report for jury service and will be considered to have satisfied their jury service</li> <li>Effective March 30, 2020, Court Self-Help Center available to assist customers Monday –</li> </ul> | <p>Ordered: 4/10/20<br/>Effective: 4/13/20</p> <p>Ordered: 4/3/20<br/>Effective: 4/6/20</p> <p>3/30/20</p> | <p><a href="http://www.alameda.courts.ca.gov/Resources/Documents/April%2010,%202020%20-%20Press%20Release(1).pdf">http://www.alameda.courts.ca.gov/Resources/Documents/April%2010,%202020%20-%20Press%20Release(1).pdf</a></p> <p><a href="http://www.alameda.courts.ca.gov/Resources/Documents/April%203,%202020%20-%20Press%20Release.pdf">http://www.alameda.courts.ca.gov/Resources/Documents/April%203,%202020%20-%20Press%20Release.pdf</a></p> |

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|    |   |   |                               |  |
|----|---|---|-------------------------------|--|
|    | <p>Superior Court (Cont.)</p>           | <p>Thursday from 9:00am – 12:00pm via the web using LiveChat. LiveChat can be found on bottom of right corner of the Court’s <a href="#">Self-Help Center web site</a></p> <ul style="list-style-type: none"> <li>○ Effective March 30, 2020, Court Self Help Center available to schedule one-on-one video appointments. Customers will be identified during LiveChat or telephonic sessions and scheduled accordingly</li> <li>○ Effective March 30, 2020, Family Court Services mediation sessions resume via telephone conference</li> <li>○ Court staff will contact effected parties to schedule telephonic mediation sessions</li> <li>○ Court’s Self-Help service resumes by telephone Monday – Thursday from 1:00 – 4:00pm at (510) 272-1393</li> <li>○ For court changes related to Shelter-in-Place effective March 17 – April 7, 2020, see link</li> <li>○ For all Court updates and information related to COVID-19, see link</li> </ul> | <p>3/25/20</p> <p>3/17/20</p> | <p><a href="http://www.alameda.courts.ca.gov/Resources/Documents/March%2027,%202020%20-%20Press%20Release%20re%20Expansion%20of%20Remote%20Services(1).pdf">http://www.alameda.courts.ca.gov/Resources/Documents/March%2027,%202020%20-%20Press%20Release%20re%20Expansion%20of%20Remote%20Services(1).pdf</a></p> <p><a href="http://www.alameda.courts.ca.gov/Pages.aspx/COVID-19">http://www.alameda.courts.ca.gov/Pages.aspx/COVID-19</a></p> <p><a href="http://www.alameda.courts.ca.gov/Resources/Documents/March%2025%202020%20Press%20Release(1).pdf">http://www.alameda.courts.ca.gov/Resources/Documents/March%2025%202020%20Press%20Release(1).pdf</a></p> <p><a href="http://www.alameda.courts.ca.gov/Resources/Documents/COVID%20Press%20Release%20--%20March%2016.CF2.pdf">http://www.alameda.courts.ca.gov/Resources/Documents/COVID%20Press%20Release%20--%20March%2016.CF2.pdf</a></p> <p><a href="http://www.alameda.courts.ca.gov/Pages.aspx/COVID-19">http://www.alameda.courts.ca.gov/Pages.aspx/COVID-19</a></p> |
| 10 | <p>Women, Infant &amp; Children-WIC</p> | <ul style="list-style-type: none"> <li>○ New WIC food choices during COVID-19 Pandemic</li> <li>○ Find newly authorized WIC foods by scanning barcodes using WIC App (download at the <a href="#">Google Play Store</a> or <a href="#">Apple App Store</a>)</li> <li>○ If WIC foods are out of stock at your local authorized grocer, use the WIC Grocer Search to find other stores:</li> </ul>  | <p>4/8/20</p>                 | <p><a href="https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/TemporaryAPLExpansion.aspx">https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/TemporaryAPLExpansion.aspx</a></p>   |

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|           |  |  |         |   |
|-----------|--|--|---------|---|
|           | Women, Infant & Children-WIC (Cont.)                   | <a href="https://m.wic.ca.gov/Grocers/GrocerSearch.aspx">https://m.wic.ca.gov/Grocers/GrocerSearch.aspx</a> <ul style="list-style-type: none"> <li>○ In-person office visits suspended until April 7<sup>th</sup></li> <li>○ Apply for WIC by phone</li> <li>○ All appointments conducted by phone</li> <li>○ Benefits issued remotely</li> </ul>  |         | <a href="http://www.acphd.org/wic.aspx">http://www.acphd.org/wic.aspx</a> |
| <b>11</b> | <b>Housing Resource Centers (HRCs)</b>                 |  |         |   |
| 12        | All HRCs   | <ul style="list-style-type: none"> <li>○ Drop-in hours suspended</li> <li>○ Screenings, assessments and housing support provided via telephone appointments</li> </ul>   | 3/17/20 | <a href="#">HRC Drop-In Update 3.26.20</a>                                |
| 13        | 211 Alameda County                                     | <ul style="list-style-type: none"> <li>○ Operators have all the updates and are sending callers to the appropriate HRC numbers</li> </ul>  |         | <a href="http://211alamedacounty.org/">http://211alamedacounty.org/</a>   |
| 14        | Domestic Violence, Sexual Assault or Human Trafficking | <ul style="list-style-type: none"> <li>○ If you are in immediate danger, call 911</li> <li>○ Call 211 or the hotline at 1-800-799-7233 or 1-800-787-3224 (TTY) for services, shelter and housing information</li> </ul>  |         | <a href="#">HRC Drop-In Update 3.26.20</a>                                |
| 15        | Oakland & Emeryville                                   | <ul style="list-style-type: none"> <li>○ Any families or individuals who are still sheltered but face a crisis such as a 3 day pay or quit notice, an eviction notice, call BACS Keep Oakland Housed Program at <b>510-613-0330 x2</b></li> <li>○ Unsheltered families (with a child under 18): <ul style="list-style-type: none"> <li>● If seeking help for the first time call the Family Front Door at <b>510-808-7410 ext. 282</b></li> <li>● If your family has been assessed, and you are already receiving services and need to update your information, <b>text</b> your full name and your updated/new information to Family Front Door at <b>510-435-2296</b></li> </ul> </li> </ul> |         | <a href="#">HRC Drop-In Update 3.26.20</a>                                |

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|    |   |  |  |  |
|----|---|--|--|--|
|    | Oakland & Emeryville (Cont.)                          | <ul style="list-style-type: none"> <li>○ Unsheltered adults (individuals or families that do not include a child under 18) who are seeking help for the first time: <ul style="list-style-type: none"> <li>• call BACS Coordinated Entry line at <b>510-613-0330 x2</b></li> <li>• call or text EOCP Coordinated Entry line at <b>510-436-4601</b></li> </ul> </li> </ul>  |  |  |
| 16 | Berkeley & Albany (North County)                      | <ul style="list-style-type: none"> <li>○ Unsheltered adults: call <b>510-495-0131</b></li> <li>○ Unsheltered families – see Oakland information for Family Front Door above or contact Women’s Day Time Drop-in Center call 510-548-2884 or email <a href="mailto:help@womensdropin.org">help@womensdropin.org</a></li> <li>○ One night 7pm emergency shelter bed hotline is <b>not</b> taking referrals at this time</li> </ul> |  | <a href="#">HRC Drop-In Update 3.26.20</a> |
| 17 | San Leandro & Alameda (Mid County West)               | <ul style="list-style-type: none"> <li>○ All unsheltered adults and families: call Building Futures at <b>510-357-0205</b></li> </ul>  |  | <a href="#">HRC Drop-In Update 3.26.20</a> |
| 18 | Hayward & Unincorporated (Mid County East)            | <ul style="list-style-type: none"> <li>○ All unsheltered adults and families: call Abode at <b>510-330-5807</b></li> </ul>   |  | <a href="#">HRC Drop-In Update 3.26.20</a> |
| 19 | Livermore, Dublin Pleasanton (East County/Tri-Valley) | <ul style="list-style-type: none"> <li>○ All unsheltered adults and families: call Abode at <b>510-371-0447</b></li> </ul>   |  | <a href="#">HRC Drop-In Update 3.26.20</a> |
| 20 | Fremont, Newark Union City (South County/Tri-City)    | <ul style="list-style-type: none"> <li>○ All unsheltered adults and families: call Abode at <b>510-330-5822</b></li> </ul>   |  | <a href="#">HRC Drop-In Update 3.26.20</a> |



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|    |   |  |         |   |
|----|---|--|---------|---|
| 21 | <b>Free “Grab &amp; Go” Meals for Children under 18</b>                   |  |         |   |
| 22 | Oakland Unified School District<br>Oakland Unified School District (OUSD) | <ul style="list-style-type: none"> <li>○ “Grab and Go” breakfast and lunch meals available for all OUSD students or families and any Oakland child under 18 at designated schools throughout the city of Oakland</li> <li>○ Multiple meals distributed on Monday &amp; Thursday, 8am – Noon</li> </ul>                       | 3/16/20 | <a href="https://www.ousd.org/Page/19078">https://www.ousd.org/Page/19078</a><br><br><a href="https://www.ousd.org/cms/lib/CA01001176/Centricity/Domain/5869/COVID_Meals_Sites_Map.pdf">https://www.ousd.org/cms/lib/CA01001176/Centricity/Domain/5869/COVID_Meals_Sites_Map.pdf</a>  |
| 23 | Alameda Unified School District (AUSD)                                    | <ul style="list-style-type: none"> <li>○ “Grab and Go” breakfast and lunch meals available for all AUSD students or any child 18 and under at designated schools</li> <li>○ Multiple meals distributed on Tuesdays &amp; Fridays, 11am – 1pm</li> <li>○ Student must be present</li> <li>○ No ID required</li> </ul>         | 3/23/20 | <a href="https://www.alameda.k12.ca.us/foodservices">https://www.alameda.k12.ca.us/foodservices</a>   |
| 24 | Albany Unified School District (AUSD)                                     | <ul style="list-style-type: none"> <li>○ “Grab and Go” breakfast and lunch meals available for any child 18 and under, regardless of place of residence</li> <li>○ Multiple meal distributed Monday, Wednesday, and Friday between 11:00am to 1:00PM</li> <li>○ Albany School Cafeteria: 603 Key Route Blvd</li> </ul>       | 3/16/20 | <a href="https://www.ausdk12.org/apps/pages/index.jsp?uREC_ID=1692849&amp;type=d&amp;pREC_ID=1889578">https://www.ausdk12.org/apps/pages/index.jsp?uREC_ID=1692849&amp;type=d&amp;pREC_ID=1889578</a><br><br><a href="https://www.ausdk12.org/apps/news/article/1185302">https://www.ausdk12.org/apps/news/article/1185302</a>                |
| 25 | Berkeley Unified School District (BUSD)                                   | <ul style="list-style-type: none"> <li>○ Takeaway meals for school-age children, free breakfast and lunch for all children 18 and under, including those who do not attend BUSD or live in Berkeley at designated schools</li> <li>○ Multiple meals distributed Monday, Wednesday and Friday from 11:00am- 1:00pm</li> </ul> | 3/16/20 | <a href="https://www.berkeleyschools.net/2020/03/revision-breakfast-and-lunch-distribution-schedule-horario-modificado-acerca-de-la-distribucion-de-desayuno-y-almuerzo/">https://www.berkeleyschools.net/2020/03/revision-breakfast-and-lunch-distribution-schedule-horario-modificado-acerca-de-la-distribucion-de-desayuno-y-almuerzo/</a> |

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|    |   |   |         |  |
|----|---|---|---------|--|
|    |   | <ul style="list-style-type: none"> <li>○ Check website for updated distribution schedule</li> </ul>   |         |  |
| 26 | Castro Valley Unified School District (CVUSD) | <ul style="list-style-type: none"> <li>○ “Grab and Go” breakfast and lunch meals available for all CVUSD students or any child 18 and under</li> <li>○ Multiple meals distributed Monday, Wednesday, and Friday:</li> <li>○ 11:00am to 12:30pm at Creekside Middle school and</li> <li>○ 11:30am – 12:30pm at Castro Valley &amp; Stanton Elementary Schools</li> </ul> | 3/16/20 | <a href="https://4.files.edl.io/0b73/03/22/20/184412-0bfbb170-b561-4212-9cba-87e7fc1091e4.pdf">https://4.files.edl.io/0b73/03/22/20/184412-0bfbb170-b561-4212-9cba-87e7fc1091e4.pdf</a>  |
| 27 | Dublin Unified School District (DUSD)         | <ul style="list-style-type: none"> <li>○ “Grab and Go” breakfast and lunch meals available to any DUSD student</li> <li>○ Meals distributed from 10:00am – 12:00pm at Dublin High School and Fallon Middle School</li> <li>○ Student must be present</li> </ul>   |         | <a href="https://www.dublin.k12.ca.us/cms/lib/CA01001424/Centricity/Domain/1/Grab%20and%20Go%20Lunch.pdf">https://www.dublin.k12.ca.us/cms/lib/CA01001424/Centricity/Domain/1/Grab%20and%20Go%20Lunch.pdf</a>  |
| 28 | Emery Unified School District (EUSD)          | <ul style="list-style-type: none"> <li>○ Curbside breakfast and lunch meals twice a week for any child 18 and under</li> <li>○ Multiple meal distribution, Monday 10:00am to 12:00pm and Thursday 10:00am to 12:00PM at 1100 47th Street, Emeryville (High School side)</li> <li>○ Please bring a grocery bag or cooler to bring food home for the week</li> </ul>      | 3/16/20 | <a href="http://emeryusd.k12.ca.us/?s=meal">http://emeryusd.k12.ca.us/?s=meal</a><br><br><a href="http://emeryusd.k12.ca.us/wp-content/uploads/2020/04/040320-Schools-Remain-Closed.pdf">http://emeryusd.k12.ca.us/wp-content/uploads/2020/04/040320-Schools-Remain-Closed.pdf</a> |
| 29 | Fremont Unified School District               | <ul style="list-style-type: none"> <li>○ “Grab and Go” breakfast and lunches available for pick-up for students and children ages 18 and under</li> <li>○ Meals distributed Monday and Wednesday at Irvington, Kennedy, Washington High School and Cabrillo Elementary schools from 10:00 to 11:00am</li> </ul>   | 4/17/20 | <a href="https://www.fremont.k12.ca.us/pf4/cms2/news_themed_display?id=1584349073623">https://www.fremont.k12.ca.us/pf4/cms2/news_themed_display?id=1584349073623</a>  |

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|----|---|--|-----------------|---|
|    |   | <ul style="list-style-type: none"> <li>○ Modified meal schedule for Spring Break, April 13 – April 17, 2020, see link for more information</li> </ul>  |                 |   |
| 30 | Hayward Unified School District (HUSD)                  | <ul style="list-style-type: none"> <li>○ “Grab and Go” breakfast and lunch meals available for all HUSD students or families at designated schools throughout the city of Hayward</li> <li>○ Meals distributed Monday – Friday from 11:00am – 12:00pm</li> <li>○ Students do not need to be present</li> </ul>   | 3/17/20         | <a href="https://www.husd.us/fs">https://www.husd.us/fs</a>   |
| 31 | Livermore Valley Joint Unified School District (LVJUSD) | <ul style="list-style-type: none"> <li>○ “Grab and Go” breakfast and lunch meals available to all students and siblings ages 18 and younger</li> <li>○ Meals distributed Monday – Friday from 9:30am to 10:30am at designated schools</li> <li>○ Additional dinner meals at 2 locations; Junction K-8 and Marilyn Elementary</li> <li>○ April 6 – April 14<sup>th</sup> No meals served due to Spring Break</li> </ul> | Update: 4/20/20 | <a href="https://www.livermoreschools.org/Page/8790">https://www.livermoreschools.org/Page/8790</a>   |
| 32 | Newark Unified School District (NUSD)                   | <ul style="list-style-type: none"> <li>○ “Grab and Go” meals available to all children ages 18 and under</li> <li>○ Multiple meal distribution on Monday and Wednesday from 11:00am to 12:00pm at the following locations: <ul style="list-style-type: none"> <li>● Newark Jr. High School: 6201 Lafayette Ave.</li> <li>● Central Kitchen: 37370 Birch St.</li> </ul> </li> <li>○ Child must be present</li> </ul>    | 4/6/20          | <a href="http://www.schoolnutritionandfitness.com/index.php?sid=1487973450928">http://www.schoolnutritionandfitness.com/index.php?sid=1487973450928</a> |
| 33 | San Leandro Unified School District (SLUSD)             | <ul style="list-style-type: none"> <li>○ Free meal service for children 18 and under at designated schools in San Leandro</li> </ul>   | 3/16/20         | <a href="https://www.sanleandro.k12.ca.us/">https://www.sanleandro.k12.ca.us/</a>   |





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|    | California Department of Corrections and Rehabilitation (Cont.) | <p>Verbal symptom screening mandated March 14, 2020</p> <ul style="list-style-type: none"> <li>○ Effective March 26, 2020, the Division of Juvenile Justice (DJJ) will be providing free Skype virtual video visits to youth for approved visitors</li> <li>○ Directions for approved visitors to download the free Skype for Business App on their smartphone or computer will be posted on the DJJ <a href="#">homepage</a> in English and Spanish. There is no cost to create an account</li> <li>○ By executive order, no new commitments to state prisons or juvenile facilities will be accepted for the next 30 days</li> <li>○ For CDCR COVID-19 preparedness and executive orders effective March 17 – March 24, 2020, see link</li> </ul> | 3/24/20 | <p><a href="https://www.gov.ca.gov/2020/03/24/governor-newsom-issues-executive-order-on-state-prisons-and-juvenile-facilities-in-response-to-the-covid-19-outbreak/">https://www.gov.ca.gov/2020/03/24/governor-newsom-issues-executive-order-on-state-prisons-and-juvenile-facilities-in-response-to-the-covid-19-outbreak/</a></p> <p><a href="https://www.cdcr.ca.gov/covid19/">https://www.cdcr.ca.gov/covid19/</a></p> |
| 42 | CDCR Division of Adult Parole Operations                        | <ul style="list-style-type: none"> <li>○ Lobby traffic suspended except for initial parole interviews &amp; emergencies</li> <li>○ Those on parole should contact their parole agent by phone for guidance on whether to come in</li> <li>○ Office visits for those 65 &amp; older and those with chronic medical conditions are suspended immediately</li> </ul>   |         | <a href="https://www.cdcr.ca.gov/covid19/">https://www.cdcr.ca.gov/covid19/</a>   |
| 43 | Covered California  | <ul style="list-style-type: none"> <li>○ COVID-19 Special Enrollment Period through 6/30/20</li> <li>○ Anyone who meets eligibility requirements can enroll in health care coverage</li> <li>○ 10,000 Certified Insurance Agents providing phone-based service models</li> </ul>  | 3/24/20 | <a href="https://www.coveredca.com/individuals-and-families/getting-covered/special-enrollment/">https://www.coveredca.com/individuals-and-families/getting-covered/special-enrollment/</a>   |



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|    | Department of Motor Vehicles – DMV (Cont.) | <ul style="list-style-type: none"> <li>○ Emeryville – Pak ‘n Save<br/>3889 San Pablo Avenue<br/>Emeryville, CA. 94608</li> <li>○ Hayward – Safeway<br/>22280 Foothill Blvd<br/>Hayward, CA. 94541</li> <li>○ 60-day discretionary period for law enforcement in their enforcement of driver license and vehicle registration</li> <li>○ No walk-in service. Appointment-only service</li> <li>○ Behind-the-wheel tests cancelled for 30 days</li> <li>○ Extended office hours and Saturday service suspended</li> </ul>   | 3/16/20 | <a href="https://www.dmv.ca.gov/portal/dmv/detail/pubs/el/2020/2020_12">https://www.dmv.ca.gov/portal/dmv/detail/pubs/el/2020/2020_12</a>  |
| 45 | Disaster Relief for Immigrants Project     | <ul style="list-style-type: none"> <li>○ One-time disaster relief assistance for undocumented immigrants impacted by COVID-19, who are ineligible for other forms of pandemic assistance</li> <li>○ Eligible undocumented adult (18+) immigrants may receive a one-time COVID-19 disaster relief payment of \$500</li> <li>○ A limit of 2 undocumented adults per household can receive a maximum of \$1,000</li> <li>○ Eligibility requirements at a minimum will include providing information that they are: <ol style="list-style-type: none"> <li>1. An undocumented adult (18+)</li> <li>2. Not eligible for federal COVID-19 related relief, including CARES Act stimulus payment or Pandemic Unemployment Assistance (PUA)</li> <li>3. Have experienced a hardship as a result of COVID-19</li> </ol> </li> </ul> | 4/15/20 | <a href="https://www.cdss.ca.gov/Portals/13/Homepage/DFact-Sheet-FINAL.pdf">https://www.cdss.ca.gov/Portals/13/Homepage/DFact-Sheet-FINAL.pdf</a><br><br><a href="https://www.gov.ca.gov/2020/04/15/governor-newsom-announces-new-initiatives-to-support-california-workers-impacted-by-covid-19/">https://www.gov.ca.gov/2020/04/15/governor-newsom-announces-new-initiatives-to-support-california-workers-impacted-by-covid-19/</a> |



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|    | Disaster Relief for Immigrants Project (Cont.) | <ul style="list-style-type: none"> <li>○ Administered by the California Department of Social Services (CDSS)</li> <li>○ CDSS will select immigrant-serving community based nonprofits to conduct targeted outreach, application assistance, and delivery of the disaster relief assistance to eligible individuals</li> <li>○ The list of selected nonprofits will be available in May, at which time staff will begin providing disaster assistance, including helping applicants complete the online form located on a centralized portal to be determined</li> </ul> |  |   |
| 46 | EDD Paid Family Leave (PFL)                    | <ul style="list-style-type: none"> <li>○ Claim for caring for an ill or quarantined family member with COVID-19</li> <li>○ Must use paper application if no California ID/Driver's License</li> <li>○ EDD Debit Cards issued within the last 3 years will remain active for current payments</li> <li>○ If you lost your EDD Debit Card, contact Bank of America at 1-866-692-9374. Call volume is high</li> </ul>  | Ordered: 3/12/20                       | <a href="https://edd.ca.gov/about_edd/coronavirus-2019.h">https://edd.ca.gov/about_edd/coronavirus-2019.h</a>     |
| 47 | EDD State Disability Insurance (SDI)           | <ul style="list-style-type: none"> <li>○ Claim for illness or quarantine due to COVID-19</li> <li>○ For the period that began on January 24, 2020, 7 day unpaid waiting period waived by executive order</li> <li>○ Must use paper application if no California ID/Driver's License</li> <li>○ EDD Debit Cards issued within the last 3 years will remain active for current payments</li> <li>○ If you lost your EDD Debit Card, contact Bank of America at 1-866-692-9374. Call volume is high</li> </ul>   | Ordered: 3/12/20<br>Effective: 1/24/20 | <a href="https://edd.ca.gov/about_edd/coronavirus-2019.htm">https://edd.ca.gov/about_edd/coronavirus-2019.htm</a> |

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| 48 | EDD Unemployment Insurance (UI) | <ul style="list-style-type: none"> <li>○ New call center with expanded hours effective Monday, April 20, 2020, 8:00am – 8:00pm/7 days a week</li> <li>○ Development of one-stop shop for individuals applying for unemployment insurance and the new federal Pandemic Unemployment Assistance (PUA) program starting Tuesday, April 28, 2020</li> <li>○ On Sunday, for the week ending April 11, EDD will begin issuing the new \$600 additional UI benefit payments funded by the federal government under the CARES Act</li> <li>○ No action required for claimants</li> <li>○ EDD will automatically add the full \$600 to each week of current benefits that are paid every 2 weeks, as long as you are eligible for at least \$1.00 in a regular payment each week</li> <li>○ First week for additional \$600 is for the week ending April 4, 2020</li> <li>○ Separate retroactive payments will be automatically issued to those who had an active claim that week</li> <li>○ Additional \$600 payment can continue for UI claimants through the week ending 7/31/20</li> <li>○ Expansion of UI programs and benefits by CARES Act to include self-employed (including business owners, independent contractors, and freelancers/gig workers), provide an additional \$600 weekly benefit and extends the program by 13 weeks for up to 39 weeks</li> </ul> | <p>Ordered: 4/15/20<br/>Effective: 4/20/20</p> <p>4/5/2020</p> <p>Ordered 3/27/20</p> | <p><a href="https://www.gov.ca.gov/2020/04/15/governor-newsom-announces-new-initiatives-to-support-california-workers-impacted-by-covid-19/">https://www.gov.ca.gov/2020/04/15/governor-newsom-announces-new-initiatives-to-support-california-workers-impacted-by-covid-19/</a></p> <p><a href="https://www.edd.ca.gov/about_edd/coronavirus-2019/workers.htm">https://www.edd.ca.gov/about_edd/coronavirus-2019/workers.htm</a></p> <p><a href="https://www.edd.ca.gov/about_edd/coronavirus-2019.htm">https://www.edd.ca.gov/about_edd/coronavirus-2019.htm</a></p> |
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|           | <p>EDD Unemployment Insurance – UI (Cont.)</p>    | <ul style="list-style-type: none"> <li>○ See CARES, <b>Resource #52</b> below for more information</li> <li>○ EDD implementation of CARES benefits pending details from US Department of Labor</li> <li>○ Claim for unemployment due to COVID-19</li> <li>○ Claim for reduction in hours due to COVID-19</li> <li>○ Claim for caring for children due to school closure if you have no other care options and are unable to work your normal hours remotely</li> <li>○ For the period that began on January 24, 2020, 7 day unpaid waiting period waived by executive order</li> <li>○ EDD Debit Cards issued within the last 3 years will remain active for current payments</li> <li>○ If you lost your EDD Debit Card, contact Bank of America at 1-866-692-9374. Call volume is high</li> </ul> | <p>Ordered: 3/12/20</p> <p>Effective: 1/24/20</p> | <p><a href="https://edd.ca.gov/about_edd/coronavirus-2019.htm">https://edd.ca.gov/about_edd/coronavirus-2019.htm</a></p>  |
| <p>49</p> | <p>EDD Pandemic Unemployment Assistance (PUA)</p> | <ul style="list-style-type: none"> <li>○ New call center with expanded hours effective Monday, April 20, 2020, 8:00am – 8:00pm/7 days a week</li> <li>○ Development of one-stop shop for individuals applying for the new federal Pandemic Unemployment Assistance (PUA) program starting Tuesday, April 28, 2020</li> <li>○ PUA benefits will be issued within 24-48 hours <b>not</b> the traditional 21 days for regular UI claims</li> <li>○ Expansion of UI programs and benefits by CARES Act to include self-employed including business owners, independent contractors,</li> </ul>  | <p>4/15/20</p>                                    | <p><a href="https://www.gov.ca.gov/2020/04/15/governor-newsom-announces-new-initiatives-to-support-california-workers-impacted-by-covid-19/">https://www.gov.ca.gov/2020/04/15/governor-newsom-announces-new-initiatives-to-support-california-workers-impacted-by-covid-19/</a></p> <p><a href="https://www.edd.ca.gov/about_edd/coronavirus-2019/pandemic-unemployment-assistance.htm">https://www.edd.ca.gov/about_edd/coronavirus-2019/pandemic-unemployment-assistance.htm</a></p> |

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|    | <p>EDD Pandemic Unemployment Assistance – PUA (Cont.)</p> | <p>freelancers/gig workers, those with limited work history and others not usually eligible for regular UI benefits who are out of business or services reduced as direct result of COVID-19</p> <ul style="list-style-type: none"> <li>○ Up to 39 weeks of benefits beginning February 2, 2020 through the week ending December 31, 2020</li> <li>○ Additional \$600 to each PUA weekly benefit amount for weeks of a claim between March 29, 2020 and July 31, 2020</li> <li>○ Must be a US citizen or were legally permitted to work in the United States at the time services were performed</li> <li>○ Must be authorized to work in the United States for any weeks PUA benefits claimed to be eligible for payments</li> <li>○ See CARES, <b>Resource #52</b> below for more information</li> <li>○ EDD working to implement PUA program, check website often for updates and instructions</li> </ul> |  |  |
| 50 | <p>State Franchise Tax Board</p>                          | <ul style="list-style-type: none"> <li>○ E-filed 2019 personal income tax returns with previously scheduled tax payments will NOT be automatically rescheduled to 7/15/20</li> <li>○ You must contact Franchise Tax Board at least 2 business days before scheduled payment to cancel</li> <li>○ Cancel by phone: e-file Help Desk<br/>916-845-0353 Monday – Friday<br/>8:00am – 5:00pm</li> <li>○ Visit <a href="#">Pay by bank account (Web Pay)</a> to reschedule your payment</li> </ul>   |  | <p><a href="https://www.ftb.ca.gov/about-ftb/newsroom/covid-19/help-with-covid-19.html">https://www.ftb.ca.gov/about-ftb/newsroom/covid-19/help-with-covid-19.html</a></p> |

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|           |  | <ul style="list-style-type: none"> <li>○ Deadline to file and pay 2019 state tax extended to July 15, 2020, for individuals and businesses affected by the COVID-19</li> </ul>  | 3/18/20 | <a href="https://www.ftb.ca.gov/about-ftb/newsroom/news-releases/2020-3-state-postpones-tax-deadlines-until-july-15-due-to-the-covid-19-pandemic.html">https://www.ftb.ca.gov/about-ftb/newsroom/news-releases/2020-3-state-postpones-tax-deadlines-until-july-15-due-to-the-covid-19-pandemic.html</a>  |
| <b>51</b> | <b>FEDERAL</b>   |   |         |  |
| 52        | Coronavirus Aid, Relief, and Economic Security (CARES) | <p><b>Recovery Rebates/Economic Impact Payments:</b></p> <ul style="list-style-type: none"> <li>○ “Recovery Rebates” of up to \$1,200 per adult and \$500 per dependent child under 17 years old</li> <li>○ To qualify for full rebate individual incomes must be \$75,000 or less, heads of households must have incomes of less than \$112,500 and married couples who file joint tax returns must have incomes of \$150,000 or less</li> <li>○ Amount of the rebates reduced by \$50 for every \$1,000 over the limit until it zeros out at incomes of \$99,000</li> <li>○ No minimum income to qualify for the rebates</li> <li>○ <b>Rebates calculated and distributed by the Internal Revenue Service (see Resource #55)</b></li> <li>○ Rebates issued via direct deposit or check via US mail for those who filed a federal tax return for tax year 2019 with the information provided on that return</li> <li>○ For those who have not filed taxes for 2019, the rebate will be provided using information from 2018 tax return</li> <li>○ For those with a tax filing obligation who have not yet filed taxes for 2018 or 2019 the <b>IRS urges you</b> to file now in order to claim the benefit</li> </ul> | 3/27/20 | <p><a href="https://calbudgetcenter.org/resources/covid19-federal-fiscal-relief-california/">https://calbudgetcenter.org/resources/covid19-federal-fiscal-relief-california/</a></p> <p><a href="https://www.irs.gov/newsroom/economic-impact-payments-what-you-need-to-know">https://www.irs.gov/newsroom/economic-impact-payments-what-you-need-to-know</a></p> <p><a href="#">COVID-19 Economic Impact Payments FAQs-English</a></p> <p><a href="#">COVID-19 Economic Impact Payments FAQs Spanish</a></p> <p>For help filing taxes:<br/> <a href="https://www.getyourrefund.org/">https://www.getyourrefund.org/</a></p> |

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|  | <p>Coronavirus Aid, Relief, and Economic Security – CARES (Cont.)</p> | <ul style="list-style-type: none"><li>○ Social Security and Railroad Retirement recipients who did not file taxes will automatically receive the rebates based on information on their 2019 Social Security or Railroad Retirement benefit statement</li><li>○ Recipients must have Social Security Numbers that are valid for work</li><li>○ Those that file taxes with the Individual Taxpayer Identification (ITINs) will be denied the rebates</li></ul> <p><b>Expanded Unemployment Insurance (UI):</b></p> <ul style="list-style-type: none"><li>○ Pandemic Unemployment Assistance (PUA) provides emergency unemployment assistance for those who lost work due to circumstances related to COVID-19</li><li>○ Covers those who are excluded from regular UI benefits or qualify for state UI benefits but have exceeded the time limit and remain unemployed</li><li>○ Includes self-employed, such as independent contractors, and those who have not worked long enough to qualify for regular UI</li><li>○ Minimum benefit = ½ State’s average weekly UI benefit</li><li>○ Expires 12/31/2020</li><li>○ Fully funded by federal government</li></ul> <p><b>Increase to State Unemployment Insurance (UI):</b></p> <ul style="list-style-type: none"><li>○ Pandemic Unemployment Compensation (PUC) provides an addition \$600 weekly benefit to the state’s regular UI program or the PUA program</li></ul> |  |  |
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|  | <p>Coronavirus Aid, Relief, and Economic Security – CARES (Cont.)</p> | <ul style="list-style-type: none"> <li>○ Increase provided through 7/31/2020</li> <li>○ Fully funded by the federal government</li> </ul> <p><b>Extends the number of weeks workers can receive UI benefits:</b></p> <ul style="list-style-type: none"> <li>○ Pandemic Emergency Unemployment Compensation (PEUC) provides an additional 13 weeks of state UI benefits</li> <li>○ California UI recipients can qualify for up to 39 weeks of benefits</li> <li>○ Fully funded by the federal government</li> </ul> <p><b>Loans for small business and child care providers to retain employees:</b></p> <ul style="list-style-type: none"> <li>○ Payroll Protection Plan (PPP) is <b>no longer</b> accepting new applications</li> <li>○ PPP has expended appropriated resources</li> <li>○ Alternate tax credits for small businesses that retain employees remain available, see link</li> <li>○ Loan programs, limited grants, and tax credits to help small businesses during the shutdown and maintain workers on payroll</li> <li>○ Loans available through 6/30/2020</li> <li>○ See link for more details</li> </ul> <p><b>Flexibility on retirement plan distribution rules:</b></p> <ul style="list-style-type: none"> <li>○ No early withdrawal penalty for those who need to draw from their tax-preferred retirement plans for COVID-19 related purposes</li> <li>○ Amounts withdrawn will be subject to federal tax over 3 years vs. fully taxed upon withdrawal</li> </ul> |  | <p><a href="https://www.irs.gov/coronavirus/new-employer-tax-credits">https://www.irs.gov/coronavirus/new-employer-tax-credits</a></p> <p><a href="https://www.sba.gov/funding-programs/loans/coronavirus-relief-options/paycheck-protection-program-ppp">https://www.sba.gov/funding-programs/loans/coronavirus-relief-options/paycheck-protection-program-ppp</a></p> |
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|    | <p>Coronavirus Aid, Relief, and Economic Security – CARES (Cont.)</p> | <ul style="list-style-type: none"> <li>○ Individual will be allowed to recontribute funds withdrawn within 3 years without regard to the maximum retirement contributions</li> </ul> <p><b>Suspension of payments for some federally held student loans:</b></p> <ul style="list-style-type: none"> <li>○ Direct Loans and Federal Family Education Loans (FFEL) suspended for 6 months until 9/30/2020</li> <li>○ Loans will not accrue interest nor negatively affect borrowers’ credit rating during suspension</li> </ul> <p><b>College students unable to finish school not penalized by federal loans or Pell Grant</b></p> <ul style="list-style-type: none"> <li>○ Students unable to finish school due to COVID-19 will not have term count toward loan eligibility</li> <li>○ Students unable to finish school as a result of COVID-19 will not be required to return Pell grants or federal loans received.</li> <li>○ Those students how leave prior to end of term will not have grades reflect poorly on academic progress and will not hinder future federal aid eligibility</li> </ul> |  |   |
| 53 | <p>Families First Coronavirus Response Act (FFCRA)</p>                | <ul style="list-style-type: none"> <li>○ Requires employers to provide paid sick days and paid leave through 12/31/2020</li> <li>○ Provides 80 hours of paid sick time for workers to care for themselves or another individual due to COVID-19</li> <li>○ Workers using paid sick days due to their own illness will receive payments up to 100% of their wages or \$511/day or \$5110 total.</li> </ul>  | <p>Ordered: 3/18/20<br/>Effective 4/1/20</p> | <p><a href="https://www.dol.gov/agencies/whd/ffcra">https://www.dol.gov/agencies/whd/ffcra</a><br/><br/><a href="https://calbudgetcenter.org/resources/covid19-federal-fiscal-relief-california/">https://calbudgetcenter.org/resources/covid19-federal-fiscal-relief-california/</a></p> |



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| <p>Families First<br/>Coronavirus<br/>Response Act<br/>(Cont.)</p> | <ul style="list-style-type: none"><li>○ Workers using paid sick days to care for a sick family member or child will receive payments equal to 2/3 of their regular pay, up to \$200/day or \$2,000 total</li></ul> <p><b>Expands the Family and Medical Leave Act (FMLA):</b></p> <ul style="list-style-type: none"><li>○ 12 weeks of job-protected leave for workers who have been with an employer for 30 days</li><li>○ Workers who qualify must receive 2/3 of their usual pay after first 10 unpaid days, up to a maximum of \$200/day or \$10,000 total</li><li>○ Only for those who need to remain home to care for their children due to COVID-19 related school or child care center closures</li><li>○ Not available to workers for their own health or the health of their family members</li><li>○ Businesses with 500+ employees exempt</li><li>○ Other business and health care exemptions</li></ul> <p><b>Increased Federal Medical Assistance Percentage (FMAP)</b></p> <ul style="list-style-type: none"><li>○ Temporary increase in states' Medicaid (Medi-Cal) Assistance retroactive to 1/1/20</li><li>○ Increase in Children's Health Insurance Program (CHIP) match</li><li>○ States required not to implement "eligibility standards, methodologies, or procedures" for Medicaid (Medi-Cal) that are more restrictive than those the state had in effect on 1/1/20</li><li>○ States not permitted to disenroll anyone enrolled in Medicaid (Medi-cal) as of March 18, 2020, or who enrolls during the period of</li></ul> |  |  |
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|    |  | <p>the public health emergency unless the person voluntarily requests their coverage be terminated or the person is no longer a state resident</p> <ul style="list-style-type: none"> <li>○ States must cover without cost-sharing testing, services, and treatments for COVID-19 for Medicaid (Medi-Cal) enrollees</li> <li>○ States may not impose premiums higher than the state had in effect on 1/1/20</li> </ul>   |  |  |
| 54 | Education Department – Federal Student Loans | <ul style="list-style-type: none"> <li>○ Federal student loan borrowers automatically placed in an administrative forbearance as part of CARES Act</li> <li>○ Federal student loan payments suspended 3/13/20 – 9/30/20</li> <li>○ You may continue to make payments if you choose</li> <li>○ See CARES, <b>Resource #52</b> above for more information</li> <li>○ Temporary stop to wage garnishments by the Federal Government from defaulted borrowers for 60 days</li> <li>○ Wages, Social Security benefits &amp; Tax Refunds included in the temporary stop to garnishments</li> <li>○ Borrowers who continue to have wage garnishments should contact their employer human resources department</li> <li>○ Private collection agencies instructed to halt debt collection activities, including calls, collection letters and billing statements</li> </ul> | <p>Ordered: 3/27/20</p><br><p>Ordered: 3/25/20</p> <p>Effective: 3/13/20</p> | <p><a href="https://studentaid.gov/announcements-events/coronavirus">https://studentaid.gov/announcements-events/coronavirus</a></p><br><p><a href="https://www.ed.gov/news/press-releases/secretary-devos-directs-fsa-stop-wage-garnishment-collections-actions-student-loan-borrowers-will-refund-more-18-billion-students-families">https://www.ed.gov/news/press-releases/secretary-devos-directs-fsa-stop-wage-garnishment-collections-actions-student-loan-borrowers-will-refund-more-18-billion-students-families</a></p> |

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|    |                                | <ul style="list-style-type: none"> <li>○ Suspension of payments for 60 days effective March 13<sup>th</sup></li> <li>○ Borrowers <b>must</b> contact their loan servicers</li> <li>○ Borrowers already behind more than 1 month will have the 60 day suspension automatically applied</li> </ul> <p>Interest rates on all federally held student loans set to zero until at least May 12<sup>th</sup></p>   | <p>Ordered: 3/20/20</p> <p>Effective: 3/13/20</p> | <p><a href="https://www.ed.gov/news/press-releases/delivering-president-trumps-promise-secretary-devos-suspends-federal-student-loan-payments-waives-interest-during-national-emergency">https://www.ed.gov/news/press-releases/delivering-president-trumps-promise-secretary-devos-suspends-federal-student-loan-payments-waives-interest-during-national-emergency</a></p>  |
| 55 | Internal Revenue Service (IRS) | <ul style="list-style-type: none"> <li>○ Supplemental Security Income (SSI) recipients will receive automatic Economic Impact Payments directly from the Treasury Department. (See <b>Social Security Administration, Resource #56</b>, below for more information)</li> <li>○ Treasury Department and the IRS launched a <a href="#">new web tool</a> for non-filers, allowing quick registration for Economic Impact Payments for those who don't normally file a tax return</li> <li>○ Available only on IRS.gov for those who did not file a tax return for 2018 or 2019 because gross income was under \$12,200 (\$24,400 for married couples) including those who had no income</li> <li>○ If the IRS does not have your direct deposit information from your 2018 or 2019 return – and they have not yet sent your payment – use the <a href="#">Get My Payment</a> application to let them know where to send your direct deposit</li> <li>○ Distribution of economic impact payments will begin in the next three weeks and will be</li> </ul> | <p>4/15/20</p> <p>4/10/20</p> <p>3/30/20</p>      | <p><a href="https://blog.ssa.gov/supplemental-security-income-recipients-will-receive-automatic-covid-19-economic-impact-payments/">https://blog.ssa.gov/supplemental-security-income-recipients-will-receive-automatic-covid-19-economic-impact-payments/</a></p> <p><a href="https://www.irs.gov/newsroom/treasury-irs-launch-new-tool-to-help-non-filers-register-for-economic-impact-payments">https://www.irs.gov/newsroom/treasury-irs-launch-new-tool-to-help-non-filers-register-for-economic-impact-payments</a></p> <p><a href="#">COVID-19 Economic Impact Payments FAQs- English</a></p> <p><a href="#">COVID-19 Economic Impact Payments FAQs Spanish</a></p> <p><a href="#">Get My Payment</a></p> <p><a href="https://www.irs.gov/newsroom/economic-impact-payments-what-you-need-to-know">https://www.irs.gov/newsroom/economic-impact-payments-what-you-need-to-know</a></p> |



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|  | Social Security Administration (Cont.) | <p>file a tax return for 2018 or 2019 <b>AND</b> who have qualifying children under age 17: Go to the <a href="#">IRS's webpage</a> to enter their information instead of waiting for their automatic \$1,200 Economic Impact Payment</p> <ul style="list-style-type: none"><li>○ By entering information on the IRS website about you and your qualifying children, you will also receive the \$500 per dependent child payment in addition to your \$1,200 individual payment</li><li>○ Social Security beneficiaries in this group who do not provide information to the IRS soon will have to wait to receive \$500 per qualifying child</li><li>○ SSI recipients, <b>especially</b> those who have qualifying children under age 17: Go to the IRS's <a href="#">Non-Filers: Enter Payment Info</a> page and provide information about yourself and your qualifying children</li><li>○ SSI recipients <b>who do not have</b> qualifying children under age 17: Social Security Administration is working closely with Treasury in an efforts to make these payments automatically</li><li>○ If the IRS does not have your direct deposit information from your 2018 or 2019 return – and they have not yet sent your payment – use the <a href="#">Get My Payment</a> application to let them know where to send your direct deposit</li><li>○ Economic Impact Payments are <b>not</b> considered income for SSI recipients and are excluded from resources for 12 months</li></ul> |  |  |
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|    | Social Security Administration (Cont.)  | <ul style="list-style-type: none"> <li>○ In-person services provided at local offices suspended</li> <li>○ Limited, critical services offered via phone, mail and online</li> <li>○ Pre-scheduled appointments will be by phone</li> <li>○ Pre-scheduled hearings will be by phone</li> <li>○ Deadline extensions wherever possible</li> <li>○ Suspended workloads on any new or pending medical continuing disability review</li> <li>○ Where possible suspended processing and collection of overpayments</li> <li>○ Suspending organization or individual representative payee accountings</li> </ul> | 3/17/20 | <a href="https://www.ssa.gov/coronavirus/">https://www.ssa.gov/coronavirus/</a>                           |
| 57 | <b>Relief for Undocumented Workers</b>  |  |         |   |
| 58 | Legal Aid at Work   | <ul style="list-style-type: none"> <li>○ Compiled list of private relief funds for undocumented workers who lost their jobs or income due to COVID-19</li> </ul>   | 3/27/20 | <a href="https://legalaidatwork.org/blog/relief-funds/">https://legalaidatwork.org/blog/relief-funds/</a> |
| 59 | See State of California EDD – SDI & PFL (Resource #42 & 43)                   |  |         |   |
| 60 | See State of California Disaster Relief for Immigrants Program (Resource #45) |  |         |   |

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|----|--------------------------------------|---|--|--|
| 61 | <b>AC Transit</b>                    | <ul style="list-style-type: none"> <li>○ New lower passenger thresholds to maintain social distancing, see link for specifics</li> <li>○ Protect your bus driver and other passengers by wearing a mask</li> <br/> <li>○ Modified service schedule similar to the existing Sunday service, however, arrival times will differ</li> <li>○ Check updated schedules on the website</li> <br/> <li>○ Effective 3/23 rear-door boarding on buses with multiple doors</li> <li>○ Effective 3/23 fare payment is not required until further notice</li> <li>○ Effective 3/16 temporarily suspend supplemental bus lines (600-series) to canceled schools in Alameda City Unified, Albany Unified, Berkeley Unified, Emery Unified, Fremont Unified, Hayward Unified, Oakland Unified, San Leandro Unified, West Contra Costa Unified, Bentley School, Head Royce School, Oakland Hebrew Day School, Bishop O’Dowd High School, St. Mary’s College High School, and Holy Names High School</li> </ul> | <p>Effective 3/31/20</p><br><p>Effective: 3/23/20</p><br><p>Ordered: 3/13/20</p><br><p>Effective 3/16/20</p> | <p><a href="http://www.actransit.org/2020/04/17/ac-transit-service-updates-related-to-the-coronavirus-covid-19/">http://www.actransit.org/2020/04/17/ac-transit-service-updates-related-to-the-coronavirus-covid-19/</a></p><br><p><a href="http://www.actransit.org/2020/03/30/modified-schedule-effective-tuesday-march-31/">http://www.actransit.org/2020/03/30/modified-schedule-effective-tuesday-march-31/</a></p><br><p><a href="http://www.actransit.org/2020/03/13/ac-transit-will-temporarily-suspend-supplemental-service-to-many-east-bay-schools/">http://www.actransit.org/2020/03/13/ac-transit-will-temporarily-suspend-supplemental-service-to-many-east-bay-schools/</a></p><br><p><a href="http://www.actransit.org/2020/03/20/ac-transit-service-updates-related-to-the-coronavirus-covid-19/">http://www.actransit.org/2020/03/20/ac-transit-service-updates-related-to-the-coronavirus-covid-19/</a></p> |
| 62 | <b>BAY AREA RAPID TRANSIT (BART)</b> | <ul style="list-style-type: none"> <li>○ Effective Monday, April 27, 2020, service on all 13 Early Bird Express (EBX) bus routes will be reduced or discontinued until further notice due to decreased ridership during shelter-in-place orders</li> <li>○ See link for complete list of changes</li> <br/> <li>○ Monday-Friday service will run every 30 minutes system wide all day, with 3-line</li> </ul>   | <p>Ordered: 4/6/20</p>   | <p><a href="https://www.bart.gov/sites/default/files/docs/EBX%20service%20changes%202020.pdf">https://www.bart.gov/sites/default/files/docs/EBX%20service%20changes%202020.pdf</a></p><br><p><a href="https://www.bart.gov/news/articles/2020/news20200406">https://www.bart.gov/news/articles/2020/news20200406</a></p>   |

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|           |                         | <p>service beginning earlier in the evening and single tracking in San Francisco starting at around 8pm.</p> <ul style="list-style-type: none"> <li>○ Effectively, every other train is being cancelled Monday-Friday</li> <li>○ Weekend service remains unchanged</li> <li>○ Temporary reduction in service hours;<br/>Monday – Friday: 5am – 9pm<br/>Saturday &amp; Sunday: 8am - 9pm</li> </ul>  | <p>Effective: 4/8/10</p> <p>3/23/20</p> | <p><a href="https://www.bart.gov/news/articles/2020/news20200319">https://www.bart.gov/news/articles/2020/news20200319</a></p>                                     |
| <b>63</b> | <b>CELLULAR SERVICE</b> |   |   |  |
| 64        | AT&T                    | <ul style="list-style-type: none"> <li>○ Not terminate the service of any wireless, home phone or broadband residential or small business customer because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic</li> <li>○ Waive domestic wireless plan overage charges for data, voice or text for residential or small business wireless customers incurred because of economic hardship related to the coronavirus for 60 days</li> <li>○ Waive any late payment fees that any wireless, home phone or broadband residential or small business customer may incur because of economic hardship related to the coronavirus pandemic</li> <li>○ Maintain public Wi-Fi hotspots open</li> </ul> | <p>3/22/20</p>                          | <p><a href="https://about.att.com/pages/COVID-19.html">https://about.att.com/pages/COVID-19.html</a></p>   |
| 65        | Cricket Wireless        | <ul style="list-style-type: none"> <li>○ Waive reactivation fee and automatic phone system fee</li> <li>○ Automatically adding data for 2 billing cycles</li> <li>○ New \$15.00 2GB plan with unlimited talk and text for a limited time</li> </ul>   |   | <p><a href="https://www.cricketwireless.com/support/fraud-and-safety/covid-19.html">https://www.cricketwireless.com/support/fraud-and-safety/covid-19.html</a></p> |



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| 66 | Metro            | <ul style="list-style-type: none"> <li>○ As of March 20<sup>th</sup>, new \$15.00 plan with 2GB of date through April 25 2020</li> <li>○ As of March 13<sup>th</sup>, Unlimited smartphone data for the next 60 days</li> <li>○ Additional 10GB of mobile hotspot each month for 60 days for smartphone plans with mobile hotspot capability</li> <li>○ Free international calling to landline and many mobile numbers</li> </ul>   | 3/20/20 | <a href="https://www.metrobyt-mobile.com/ongoing-updates-covid-19#customers">https://www.metrobyt-mobile.com/ongoing-updates-covid-19#customers</a>   |
| 67 | Sprint           | <ul style="list-style-type: none"> <li>○ Not terminating service if unable to pay bill due to the coronavirus</li> <li>○ Waive late fees incurred because of economic circumstances related to the coronavirus</li> </ul> <p>Effective March 17:</p> <ul style="list-style-type: none"> <li>○ Per-minute calling rates for international long distance calls to countries identified by the Center for Disease Control as <u>Level 3</u> are waived through 5/31/20. Customers still responsible for any monthly</li> <li>○ charges for add-on international long-distance calling plans</li> </ul> <p>Effective March 18:</p> <ul style="list-style-type: none"> <li>○ Customers with metered data plans will receive unlimited data per month for 60 days (a minimum of two bill cycles) at no extra cost</li> <li>○ Customers will receive an additional 20GB of <u>mobile hotspot data</u> per month for 60 days (a minimum of two bill cycles) at no extra cost</li> </ul> | 3/13/20 | <a href="https://newsroom.sprint.com/covid-19-updates-sprint-responds.htm">https://newsroom.sprint.com/covid-19-updates-sprint-responds.htm</a>   |
| 68 | T-MOBILE & Metro | <ul style="list-style-type: none"> <li>○ T-Mobile and Metro by T-Mobile customers who have plans with data will have unlimited smartphone data for the next 60 days (excluding roaming)</li> </ul>  | 3/13/20 | <a href="https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response?icid=MGPO_TMO_U_CUSTSUPT_Z2739_VFSHS97O7KGF20085">https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response?icid=MGPO_TMO_U_CUSTSUPT_Z2739_VFSHS97O7KGF20085</a> |

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|    |                            |  |         |   |
|----|----------------------------|--|---------|---|
|    |                            | <ul style="list-style-type: none"> <li>○ Working with our Lifeline partners to provide customers extra free data up to 5GB of data per month over the next two months</li> <li>○ Increasing the data allowance for free to schools and students using our <a href="#">EmpowerED</a> digital learning programs to ensure each participant has access to at least 20GB of data per month for the next 60 days</li> <li>○ Offering free international calling for ALL current T-Mobile and Metro by T-Mobile customers to landline Coming soon: Provide T-Mobile and Metro by T-Mobile customers on smartphone plans with hotspot data an additional 20GB of mobile hotspot / tethering service for the next 60 days</li> </ul> |         |   |
| 69 | Verizon                    | <ul style="list-style-type: none"> <li>○ Waive late fees for 60 days from March 16, 2020 to May 13, 2020,</li> <li>○ Not terminate service to a customer who's been impacted by the events involving the Coronavirus.</li> <li>○ Customers are experiencing a hardship should call customer service team to discuss available options</li> <li>○ Free international calling to countries identified by the Center for Disease Control as <a href="#">level 3 impacted</a> by the coronavirus effective 3/18 through the end of April. This is available to wireless postpaid consumer and small/medium business customers, and landline home phone customers</li> </ul>  | 3/16/20 | <a href="https://www.verizon.com/about/news/our-response-coronavirus">https://www.verizon.com/about/news/our-response-coronavirus</a> |
| 70 | <b>Parking Enforcement</b> |  |         |   |

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|    |   |  |         |   |
|----|---|--|---------|---|
| 71 | City of Oakland<br>Parking<br>Enforcement                                 | <ul style="list-style-type: none"> <li>○ Parking meters and time limited parking not enforced</li> <li>○ Residential permit parking and street sweeping parking regulations not enforced</li> <li>○ Towing suspended <b>unless</b> vehicle is blocking access, causing immediate hazard or deemed a public safety concern</li> </ul> <p>CONTINUED ENFORCEMENT:</p> <ul style="list-style-type: none"> <li>○ Red curbs, fire hydrants, sidewalk and crosswalk blocking, double parking, bike lane violations, wheelchair ramp obstruction, and unauthorized use of disabled person parking placards and parking changes due to on-going construction</li> </ul> | 3/17/20 | <a href="https://www.oaklandca.gov/resources/city-of-oakland-service-modifications-suspensions-closures-in-response-to-alameda-county-public-health-order-to-shelter-in-place">https://www.oaklandca.gov/resources/city-of-oakland-service-modifications-suspensions-closures-in-response-to-alameda-county-public-health-order-to-shelter-in-place</a> |
| 72 | City of Hayward<br>Parking<br>Enforcement                                 | <ul style="list-style-type: none"> <li>○ All street sweeping operations, street sweeping parking enforcement suspended</li> </ul>  | 3/17/20 |   |
| 73 | <b>Special Hours of Operation for Seniors and Other Vulnerable Groups</b> |  |         |   |
| 74 | Albertsons  | <ul style="list-style-type: none"> <li>○ Seniors and other at-risk groups</li> <li>○ Tuesday and Thursday</li> <li>○ 7:00am – 9:00am</li> </ul>  |         | <a href="https://www.albertsons.com/faq/covid-19-faq.html">https://www.albertsons.com/faq/covid-19-faq.html</a>   |
| 75 | Berkeley Bowl   | <ul style="list-style-type: none"> <li>○ Seniors</li> <li>○ Monday, Wednesday and Friday</li> <li>○ 8:00am – 10:00am</li> </ul>  |         | <a href="https://www.berkeleybowl.com/">https://www.berkeleybowl.com/</a>   |

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|    |                  |  |        |  |
|----|------------------|--|--------|--|
| 76 | Cardenas Markets | <ul style="list-style-type: none"> <li>○ Seniors and First Responders</li> <li>○ Everyday</li> <li>○ 6:00am – 7:00am</li> </ul>  |        | <a href="http://cardenasmarkets.com/">http://cardenasmarkets.com/</a>  |
| 77 | Costco           | <ul style="list-style-type: none"> <li>○ Effective April 8, 2020, priority access (front of the line) will be given to members who are healthcare workers and first responders. Healthcare workers with a hospital ID and first responders with an official identification of their role will be allowed to move to the front of any line to enter the warehouse</li> <li>○ Effective March 30, 2020, for members 60+ and those with physical impairments</li> <li>○ Tuesday, Wednesday and Thursday</li> <li>○ 8:00am – 9:00am</li> </ul> | 4/8/20 | <a href="https://www.costco.com/covid-updates.html">https://www.costco.com/covid-updates.html</a><br><br><a href="https://www.costco.com/covid-updates.html">https://www.costco.com/covid-updates.html</a> |
| 78 | Food Maxx        | <ul style="list-style-type: none"> <li>○ Seniors and guests with compromised health</li> <li>○ Groceries: Tuesday and Thursday</li> <li>○ 6:00am – 9:00am</li> <li>○ Pharmacy: Tuesday and Thursday</li> <li>○ 7:00am – 9:00am</li> </ul>  |        | <a href="https://www.foodmaxx.com/keeping-you-safe">https://www.foodmaxx.com/keeping-you-safe</a>  |
| 79 | Food Mill        | <ul style="list-style-type: none"> <li>○ Seniors</li> <li>○ Monday, Wednesday and Friday</li> <li>○ 8:00am – 9:00am</li> </ul>   |        | <a href="https://www.thefoodmill.com/">https://www.thefoodmill.com/</a>  |
| 80 | Safeway          | <ul style="list-style-type: none"> <li>○ Many stores have Seniors Only shopping</li> <li>○ Check “Your Store” at the top of the website homepage for your local store participation</li> <li>○ Tuesday and Thursday</li> <li>○ 7:00am – 9:00am</li> </ul>  |        | <a href="https://www.safeway.com/fag/covid-19-fag.html">https://www.safeway.com/fag/covid-19-fag.html</a>  |
| 81 | Target           | <ul style="list-style-type: none"> <li>○ Seniors 65+, pregnant women and those defined by the CDC as vulnerable or at-risk</li> <li>○ Pharmacy will also be open</li> <li>○ Tuesday and Wednesday</li> <li>○ 8:00am – 9:00am (1<sup>st</sup> hour of operation)</li> </ul>   |        | <a href="https://corporate.target.com/article/2020/03/target-coronavirus-supporting-guests-team">https://corporate.target.com/article/2020/03/target-coronavirus-supporting-guests-team</a>                |

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|    |              |  |  |   |
|----|--------------|--|--|---|
| 82 | Trader Joe's | <ul style="list-style-type: none"><li>○ Effective March 30, 2020, for senior customers 60+ and disabled customers who may need additional assistance</li><li>○ Everyday</li><li>○ 8:00am – 9:00am (1<sup>st</sup> hour of operation)</li></ul> |  | <a href="https://www.traderjoes.com/announcement/supporting-our-customers-most-vulnerable-to-covid19">https://www.traderjoes.com/announcement/supporting-our-customers-most-vulnerable-to-covid19</a>   |
| 83 | Walgreens    | <ul style="list-style-type: none"><li>○ Seniors-Only shopping</li><li>○ Tuesday</li><li>○ 8:00am – 9:00am</li></ul>  |  | <a href="https://www.walgreens.com/topic/findcare/coronavirus.jsp?ban=dl_dIDLB_03292020_covid19">https://www.walgreens.com/topic/findcare/coronavirus.jsp?ban=dl_dIDLB_03292020_covid19</a>   |
| 84 | Walmart      | <ul style="list-style-type: none"><li>○ Seniors 60+</li><li>○ Pharmacy and Vision Center also open during special shopping hours</li><li>○ Tuesday</li><li>○ 1 hour prior to store opening</li></ul>   |  | <a href="https://corporate.walmart.com/newsroom/2020/03/18/latest-walmart-store-changes-to-support-associates-and-customers">https://corporate.walmart.com/newsroom/2020/03/18/latest-walmart-store-changes-to-support-associates-and-customers</a> |
| 85 | Whole Foods  | <ul style="list-style-type: none"><li>○ Seniors 60+</li><li>○ Everyday</li><li>○ 8:00am – 9:00am (1 hour prior to store opening)</li></ul>   |  | <a href="https://www.wholefoodsmarket.com/company-info/covid-19-response/how-we-are-serving-our-customers">https://www.wholefoodsmarket.com/company-info/covid-19-response/how-we-are-serving-our-customers</a>                                     |