



## Who to refer?

### Older Adults, Healthy Results

Alameda County Public Health Nursing  
1000 Broadway Suite 500  
Oakland, CA 94607  
510-208-5946 phone | 510- 273-3700 fax

**Older Adults, Healthy Results is a home visiting nurse case management program for clients with medical care coordination needs that are complicated by psychosocial challenges.**

### To be eligible for Older Adults, Healthy Results PHN case management services, a client **MUST**:

- Be at least 60 years old
- Be Medi-cal eligible
- Have at least one functional impairment
- Have 2+ chronic health conditions
- Agree to referral and comprehensive assessment

### Patients who would most benefit from Older Adults, Healthy Results PHN case management are:

- MEDICALLY COMPLEX**  
Have at least two poorly managed medical conditions complicated by complex psychosocial challenges and at risk for avoidable healthcare utilization.
- NEED EARLY INTERVENTION**
  - At risk for negative health consequences but not yet at the end stage of disease
  - New onset of chronic condition
- BE OPEN TO LONG TERM SERVICES (up to 6 months or longer)**

If you identify a client who you think might be eligible and benefit from working closely with a public health nurse, please complete and fax our referral form with any relevant medical records to 510-383-5060.

Our referral form can be found at: <http://www.acphd.org/older-adults.aspx>